

# Eisenhower Awarded for Excellence in Employee Engagement

## One of 20 Organizations Nationwide to Earn Recognition

Eisenhower Medical Center is one of 20 organizations across the nation to receive The Advisory Board's 2013 Excellence in Employee Engagement Award. The award recognizes hospitals and health systems throughout the United States that exhibit extraordinary levels of workforce engagement based on results from employee engagement surveys. More than 300 U.S. hospitals and health system facilities were surveyed.

Award recipients were selected from The Advisory Board's health care-specific database, comprised of industry-leading hospitals and health systems. Winners not only demonstrated exceptional levels of engagement among employees, but they also maintained extremely low levels of disengagement.

"The current uncertainty surrounding health care reform is forcing innumerable changes upon organizations, the majority of which directly affect an already overwhelmed workforce," says Steven Berkow, Executive Director, Research and Insights at The Advisory Board Company. "Employee engagement plays a key role in how effectively each institution navigates this challenge. Our award winners have attained a remarkable achievement as the most successful hospitals in achieving the highest levels of engagement in the face of change while maintaining fewer than six percent disengaged employees."

Biennially, Eisenhower Medical Center conducts an anonymous and voluntary employee opinion survey to measure employees' perceptions of Eisenhower as a place to work. Last year, 85 percent of employees participated in the survey.

Engaged employees, as defined by The Advisory Board, are those who exhibit both loyalty and commitment to the organization. These employees are willing to expend discretionary effort, often going above and beyond to help the organization succeed. The award recognizes Eisenhower Medical Center's commitment to creating a best-in-class work environment for its employees.